



Ottery St Mary Primary School

Longdogs Lane, Ottery St Mary, Devon EX11 1HY Tel: 01404 812977

6 November 2020

Dear parents / carers,

CORONAVIRUS EMERGENCY CONTACT NUMBER

07508 002 396

In response to an increasing number of positive test results in Devon and the South West we are providing a dedicated phone number so that, in the event of a positive test, **outside of normal school hours**, our families are able to inform the school as soon as possible.

As a school we have been fortunate up to now in not having any confirmed cases within the setting and we are continuing to work hard to minimise risks. One further way of doing this is through providing a dedicated phone number for use **only in the event of a positive coronavirus test result that would impact on the school**. This number is **not for suspected cases** and nor is it an advice line from the school.

We would ask that, should any of our families receive notification of a positive test result which may impact the school, that they **text** the new number with details including the names and classes of any affected children. Please do not phone the number. If necessary, someone will contact you to discuss further details. Please provide all the information in a text message. This will allow us to seek advice from Public Health England and the DfE as soon as possible so that we can implement any further protective measures swiftly.

When using this number, please remember:

- Use only for reporting a positive test result that may affect the school
- Use only outside of normal school hours (eg, evenings, weekends and holidays)
- Use only via text message
- To include all details of affected children (names and class)

Please rest assured that everyone across the entire staff team continues to work hard to ensure that we can support our community as much as possible during these unprecedented times.

Keep well everyone

Mark Gilronan

A member of The SMILE Learning Trust

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